



RW Consulting Group Multigenerational Training Courses

Course Name	Description	Length	Audience
How to Turn Intergenerational Differences into Profit	A 3-hour seminar for C-Suite and other senior executives that examines similarities and differences among the four generations that affect the firm's productivity, competitiveness and profitability. A preliminary action plan is developed to resolve conflicts, improve dialogue and teamwork, and achieve corporate objectives.	3 Hours	C- Suite and senior executives
How to Successfully Manage the Multigenerational Workforce	Designed for middle managers, this course focuses on how to integrate the strategies, dynamics and creativity represented by a diverse group of four generations and meld them to create a top quality services organization that can drive strategic and financial success of the company	8 Hours	Middle Managers
How to Resolve Conflicts Between the Generations	This 4-hour module explores both major and nuanced differences between the four generations, stripping away myths and misconceptions and focusing on common values and strengths that can positively affect the bottom line.	4 Hours	All Managers and Staff
How Baby Boomers Can Effectively Manage Multigenerational Teams	Designed in 2 hour modules, this 8-hour course enhances the abilities of the largest and most influential group in American business to improve communications with younger staff and guides them to achieve timely results in line with corporate strategies.	8 Hours	Middle to senior level managers
How to Manage Older Workers	Designed in 2 hour modules, this 8-hour course enhances the abilities of Millennials and Generation X managers and supervisors to effectively communicate with Baby Boomers and Veterans. It engages them to improve the quality of products and services that contribute to the competitiveness and profitability of the company.	8 Hours	Middle Managers
How to Work for Younger Managers	Designed in 2 hour modules, this 8-hour course enhances the abilities of Veteran and Baby Boomer staff members to work cooperatively and productively to help Millennial and Generation X managers improve their abilities to achieve timely and effective results in line with company goals.	8 Hours	Supervisors to Middle Managers
Team Building with the Multigenerational Workforce	Designed in four, 4-hour modules, this comprehensive course improves the abilities of experienced managers of all levels to assess and effectively bring together the skills of teams that may represent all four generations in order to meet project goals in line with company objectives.	16 Hours	Middle to senior level managers

- We recommend customizing courses to provide real-life experiences
- All courses have been developed in 2- or 4-hour modules for flexible scheduling